

DELAYS IN SERVICE TURNAROUND TIMES

Dear Sir /Madam

We are writing to inform you that we are currently experiencing an increased workload throughout the department which has unfortunately caused an increase in our service turnaround times. Please accept our apologies for the delay and be assured that we are working hard remedy this situation to reduce the impact on patient care. We have recently increased our staffing and would expect to see an improvement in our turnaround times within the next month.

With this in mind, please continue to flag up any urgent cases that require prioritisation for clinical appointments/multidisciplinary meetings and we will do our utmost to ensure results are available in time. We would be grateful if you could pass this information on to colleagues within your service that may also be affected by this delay.

Thank you for your patience during this difficult period and please do get in touch if you have any concerns or wish to discuss this further. The department can be contacted via the email address or telephone number below.

Any external request should be made to MPDS directly, as below.

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Queen Elizabeth Hospital
Mindelsohn Way
B15 2TH

Yours faithfully,



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